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RESEARCH ARTICLE

Better off by risk adjustment? Socioeconomic disparities in care utilization in Sweden following a payment reform

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Abstract

Reducing socioeconomic health inequalities is a key goal of most health systems. A challenge in this regard is that healthcare providers may have incentives to avoid or undertreat patients who are relatively costly to treat. Due to the socioeconomic gradient in health, individuals with low socioeconomic status (SES) are especially likely to be negatively affected by such attempts. To counter these incentives, payments are often risk adjusted based on patient characteristics. However, empirical evidence is lacking on how, or if, risk adjustment affects care utilization. We examine if a novel risk adjustment model in primary care affected socioeconomic differences in care utilization among individuals with a chronic condition. The new risk adjustment model implied that the capitation—the monthly reimbursement paid by the health authority to care providers for each enrolled patient—increased substantially for chronically ill low-SES patients. Yet, we do not find any robust evidence that their access to primary care improved relative to patients with high SES, and we find no effects on adverse health events (hospitalizations). These results suggest that the new risk adjustment model did not reduce existing health inequalities, indicating the need for more targeted incentives and interventions to reach low-SES groups.

INTRODUCTION

Socioeconomic health inequalities are ubiquitous. Whether measured by income, wealth, education, or occupation, individuals with lower socioeconomic status (SES) tend to live shorter lives, report worse

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self-assessed health, and suffer from more chronic conditions than individuals with high SES (e.g., Chetty et al., 2016; Mackenbach et al., 2008, 2018). Reducing health inequalities is one of the most important health policy objectives in many countries (e.g., Devaux, 2015; Stabile & Thomson, 2014).[1] In this study, we examine the effect of a policy aiming to reduce health inequalities by increasing the prospective payment for patients with high care need.

Prospective payment, i.e., *ex ante* payments intended to cover the expected care costs for an average patient during a particular time period or illness episode, gives incentives to select low-cost patients (cream-skimming), to avoid high-cost patients (dumping), and to undertreat patients (skimping; Ellis, 1998; see e.g., Brown et al., 2014, and Werbeck et al., 2021, for empirical evidence of selection of profitable patients). Due to the generally lower health status and health literacy of low-SES patients (Paasche-Orlow et al., 2005), they are at elevated risk of suffering from dumping and skimping.

A common approach to avoid the negative consequences of prospective payment is to *risk adjust* payments using cost predictors such as diagnoses, demographic characteristics, and SES (Ellis et al., 2018; Geruso & McGuire, 2016; Stabile & Thomson, 2014).[2] Risk adjustment weakens the incentives for cream-skimming and dumping (Barros, 2003; McGuire et al., 2020). But since the payment remains prospective, there is no guarantee that an increase in the capitation of a given patient leads to increased care—i.e., less skimping—for the same patient. Providers, who can allocate the funds as they see fit, may prefer to retain the funds as profits, or to provide more care to other patients whose demand is more sensitive to signs of undertreatment. Thus, risk adjustment has theoretically ambiguous effects on socioeconomic inequalities in care utilization and health.

Given the extensive use, surprisingly few studies examine how providers react to risk adjustment (Brown et al., 2014; Geruso & McGuire, 2016; Layton, 2017). To our knowledge, there is no previous study of how risk adjustment affects SES-based inequalities. This paper contributes with such evidence from the context of primary care. As the first line of care, primary care providers guide patients in the health system, provide preventive services, treat common ailments, and manage the treatment of several common chronic conditions (Kringos et al., 2015; Rosano et al., 2013). The quality and quantity of primary care can have important consequences for patients' health, including mortality effects (Bailey & Goodman-Bacon, 2015; Ginja et al., 2022; Mora-García et al., 2024; Starfield et al., 2005).

In our study setting—a mid-sized Swedish region (Östergötland) with around 450,000 inhabitants—primary care providers are mainly remunerated by capitation; i.e., they receive a fixed monthly sum for each enrolled patient. In 2014, the regional health care authority substantially changed the risk-adjustment formula in a way that implied a large increase in the capitation of low-SES patients relative to high-SES patients. Before the reform, the capitation was mainly adjusted for age. There was a SES-based adjustment factor, but it only affected the capitation of individuals living in the very poorest areas. The post-reform risk-adjustment formula instead incorporated a diagnosis-based morbidity adjustment (using the Johns Hopkins *Adjusted Clinical Groups* [ACG] system; Starfield et al., 1991), and a SES-adjuster based on individual characteristics such as low education, unemployment, and foreign background (the *Care Need Index*, CNI; Malmström et al., 1998; Sundquist et al., 2003). Due to the social gradient in health, both features of the novel risk-adjustment model disproportionately

[1] Inequalities in health outcomes are to some extent mirrored by inequalities in access to and use of health care. Studies have for example found that low-SES patients make fewer specialist visits (Cookson et al., 2016; d'Uva & Jones, 2009; van Doorslaer et al., 2004), use less preventive care (Cookson et al., 2016; Devaux, 2015), and consume less prescription pharmaceuticals (Nordin et al., 2013). The associations are sometimes smaller in primary care (Cookson et al., 2016), and seem to depend on the definition of SES and on how studies adjust for morbidity. For example, two Swedish studies found higher unconditional utilization among low-SES patients and higher utilization among high-SES patients when conditioning on survey-based health measures (Agerholm et al., 2013; San Sebastian et al., 2017).

[2] For example, risk adjustment is used in the Medicare Advantage, Medicare Part D, the Health Insurance Marketplaces, and many state Medicaid Managed Care programs in the U.S., and in the health insurance markets of the Netherlands, Switzerland, Germany, Israel, and Belgium (Layton, 2017). The prospective payment to primary care providers is risk adjusted in for example Sweden (Anell et al., 2018), Denmark (Tange et al., 2020), and the UK (van de Ven & Ellis, 2000).

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increased the capitation of low-SES patients, in particular those living outside the very poorest areas.[3] Indeed, the rationale for reforming the risk adjustment was to strengthen incentives to provide care for patients with high expected care need (Aldstedt, 2012; Zingmark, 2013).

The reform was announced in 2012, launched in 2014, and fully phased in by 2016. We use detailed register data on health care utilization from 2007 to 2017 to study how the reform affected individuals with a chronic condition in the ages 6 to 64. We use event study and difference-in-differences (DiD) approaches to compare the development of care utilization and adverse health events, i.e., hospitalizations, for low- and high-SES individuals. Given the standard assumption of parallel trends, the estimates tell us how the reform affected the difference between individuals with high or low SES. This is a relevant estimand, given our aim to evaluate the impact of a redistribution of funds intended to reduce SES-based health inequalities. A comparative analysis using data from other regions, which did not simultaneously reform their payment systems, corroborates our results.

The reform implied substantially higher capitation payments for a majority of the low-SES individuals, but we find little to suggest that it improved their access to primary care. The DiD estimates on our main outcome measures, the probability and number of primary care physician visits, are small and negative. The estimates are similar across the dimensions of the SES index, but more negative for individuals whose provider was privately owned or projected to benefit substantially from the reform. We find a positive and statistically significant estimate on the probability of visiting a primary care nurse, but it is sensitive to specification changes and vanishes after the full phase-in of the model, when instead a negative estimate on the number of visits emerges. Moreover, a heterogeneity analysis indicates no changes for nurse visits among the patients with the very poorest health. For this highly prioritized group, we thus find no traces of improved access to primary care.

We also consider outcomes outside the primary care sector. We do not find any statistically significant effects on the probability of a hospitalization or the number of hospital days. However, the probability of visiting the emergency department (ED), and the average morbidity risk score (the ACG weight) increased slightly more for low-SES group right after the reform. Given the small and statistically insignificant effects on hospitalizations, we do not think that the effects on ED visits and the ACG score reflect deteriorations of health. It is more plausible that the increase in ED visits reflects substitution from primary care, and that the increase in ACG reflects differences in diagnosis registration practices in the ED and primary care.

In sum, we find no evidence of substantially improved access to primary care and no indications of health improvements for a group that was intended to benefit from the new risk-adjustment model. Although there is no previous evidence on how risk adjustment affects SES-based inequalities, our results by and large resonate with the findings from related research. A descriptive study of three Swedish regions (including our study region) using the same SES-based index for risk adjustment did not find that the providers with more low-SES patients supplied more primary care visits (Anell, Dackehag, & Ellegård, 2021). However, relying on cross-sectional data, the study was not able to address the question of how the provision of care is affected by risk adjustment.

Of the few studies trying to study how risk adjustment affects the provision of care, the closest to our paper analyzes differentiated capitation in a laboratory experiment with medical students as subjects (Oxholm et al., 2019). The authors found that patients with similar needs receive more care if their capitation is above the average than if it is below the average. They also found that if the differentiation does not reflect patients' actual care need, there is a difference in the supply of care compared to under pure capitation. These findings suggest that physicians adjust their treatment choices in response to information about patient prioritization signaled by the payment differentiation. When the payment is aligned with physicians' prior information about care need, differentiated capitation does not alter treatment decisions relative to a pure capitation system.

[3] For the individuals residing in the poorest areas, it is not clear that the payment increased, as the previous area-based SES adjustment in the old system may have exceeded the new ACG- and CNI-adjusted payment. Our results are robust to excluding the patients of the two PCCs located in the very poorest areas.

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Three studies from the U.S. health insurance context use DiD strategies to examine provider responses to risk-adjusted capitation by comparing patients in Medicare Advantage with regular Medicare patients, for whom health insurers receive FFS payment. Of these, the closest to ours is Lissenden and Balkrishnan (2020), which compared the use of preventive services before and after the introduction of risk adjustment, using the change for FFS patients as comparator. They found that risk adjustment reduces pneumonia vaccination rates, but the effects on other preventive services are mixed and mostly not significant. Our study has a broader scope, as we consider the whole spectrum of primary care services rather than a narrow set of preventive services. Furthermore, compared to the health insurance context, the proposed mechanism behind the decrease in prevention (Eggleston et al., 2012) is weaker in our setting, where care providers are not accountable for secondary care costs. Geruso and Layton (2020), whose main focus was on diagnostic coding, found evidence of substantial upcoding as well as an increased probability of seeing a doctor in risk-adjusted Medicare Advantage. Brown et al. (2014) examined measures of beneficiary satisfaction and quality of care, and found little evidence of improvements.[4] A key difference between these studies and ours is that we consider responses to risk adjustment in a capitation setting, not in comparison to FFS.

As risk adjustment implies paying more for certain groups, our study also relates to the literature on changes of capitation rates. Duggan et al. (2016) and Cabral et al. (2018) showed that increases of the level of capitation in Medicare primarily benefit health insurers, especially in less competitive markets. Duggan et al. (2016) additionally found increased entry and increased enrollment of traditional Medicare recipients, but no significant effects on patient satisfaction, self-reported health, or healthcare utilization. We provide evidence from outside the Medicare Advantage context. The health providers, who receive the capitation in our setting, cannot pass through payment increases to consumers in the form of lower co-payments. Another important distinction is that we study a policy change that did not necessarily increase the total payments for a given care provider. In our setting, the net effect on the payment to a given primary care practice depends on the risk profile of all enrolled patients.

Taken together, the results of our study and the previous related literature are consistent with the lack of strings attached to the prospective payment limiting the effects of risk adjustment. A policy implication is that other payment structures than risk-adjusted capitation may be preferable in relation to the goal of tackling socioeconomic health inequalities. Generally, service provision is often higher under fee-for-service (FFS) than under fixed payment schemes (capitation or salary; Brekke et al., 2019; Cadena & Smith, 2022; Devlin & Sarma, 2008; Skovsgaard et al., 2023).

There is experimental evidence to suggest that physicians are less likely to underserve high-need patients when paid by FFS (e.g., Brosig-Koch et al., 2017; Hennig-Schmidt et al., 2011). Furthermore, increased competition and patient choice are associated with a more pro-poor distributional change of visits to general practitioners (GPs) in regions that use mixed payments compared to pure capitation (Sveréus et al., 2018), and a recent study found that an increase in the generosity of the FFS payment for low-SES individuals in Medicare led to increases in their care utilization (Cabral et al., 2021). This evidence suggests that mixed payment systems including a FFS component may be a more successful way to mitigate SES-based health inequalities than to rely on risk-adjusted capitation only.

THEORETICAL CONSEQUENCES OF RISK-ADJUSTING THE CAPITATION

In this section, we review the negative consequences of capitation that risk adjustment is intended to mitigate, and we describe why these consequences are especially pertinent to low-SES patients. We

[4] The focus of Brown et al. (2014)'s analysis, as well as the analysis in Newhouse et al. (2015), was risk selection and overpayment. The two articles come to partly opposing conclusions. Brown et al. (2014) found that risk adjustment, if anything, increased risk selection and overpayment, whereas Newhouse et al. (2015), using a longer panel, concluded that overpayment attributable to favorable risk selection decreased.

then emphasize that the effect of risk adjustment is ambiguous, and that it therefore may not reduce socioeconomic health inequalities.

In comparison to retrospective payments such as FFS, prospective payment like capitation shifts the financial risk from the third-party payer to the health care provider. In other words, the marginal cost of treatment is borne by the provider. A downside of the strong incentives to economize on resources is that providers have incentives to select patients. As a result, they may overprovide care to profitable patients ("cream-skimming") and undertreat unprofitable patients (Newhouse, 1996). Undertreatment may materialize as explicit avoidance of unprofitable patients ("dumping") or as providers supplying too little care ("skimping"). Ellis (1998) showed that profit-maximizing providers in competitive markets skimp more on the care for high-cost patients.

Low-SES patients suffer higher risk than high-SES patients of being undertreated, for at least two reasons. First, their generally poorer health implies higher expected costs, which makes them less profitable (for a given level of capitation) and, as such, less likely to be cream-skimmed and more susceptible to dumping and skimping (cf. Ellis, 1998). Second, with lower health literacy (Paasche-Orlow et al., 2005) and ability to seek, reach, and pay for care (Schwarz et al., 2022), low-SES patients are more likely to demand too little health care (Baicker et al., 2015). This weakens the exit and voice mechanisms that may otherwise limit skimping.

Prospective payment may thus reinforce existing socioeconomic inequalities in health. Risk adjusting the capitation, i.e., paying a larger (smaller) amount for patients with a high (low) predicted care need, is a common approach to mitigate the negative consequences of prospective payment (Ellis et al., 2018; Geruso & McGuire, 2016; Stabile & Thomson, 2014). Risk adjustment clearly weakens the incentives for cream-skimming of low-cost patients and dumping of high-cost patients (Eggleston, 2000). However, risk adjustment may not by itself change the incentives for skimping. Fundamentally, risk adjustment does not change the prospective nature of the payment, i.e., providers still bear the marginal cost of treatment. Whenever payments do not track costs well, i.e., the "fit" of the system is low (Geruso & McGuire, 2016), providers have weak incentives to provide additional treatments. Indeed, risk adjustment may even reinforce skimping on preventive services, as the providers' incentives to invest in prevention weaken when they can expect to be compensated for future cost increases (Eggleston et al., 2012).

Whether providers will respond to an increase of the capitation for high-cost patients by providing more care to the same patient group will depend on contextual features on the demand and supply side of the health care system. If patients are responsive to signs of undertreatment, and thus may respond to low quality via the exit mechanism, profit-oriented providers may respond to risk adjustment by increasing the care provided to high-cost patients as the competition for these patients increases (Ellis, 1998). If there is no credible exit threat from high-cost patients, the effect of risk adjustment depends on supply-side features. Providers who are profit-maximizing, or at least striving to avoid a budget deficit, may well find it optimal to allocate the additional resources obtained for enrolled high-cost patients to other patients who are more likely to exit, or to simply retain the money as profits. When it comes to (semi-)altruistic providers, it is plausible that increased capitation for high-cost patients would be used to increase the care provided to these patients, given their relatively high needs. However, if there are other patients with higher marginal benefit of care, providers may prefer to allocate more resources to them instead. Indeed, Barham and Milliken (2015) showed that the existence of other, underserved, patients may lead semi-altruistic providers to *reduce* the care provided to their high-cost patients, following an increase in the capitation. In this regard, it should be recognized that risk adjustment implies a redistribution of funds from low-cost to high-cost patients. When positive and negative effects cancel out for a given provider, there is no impetus for a change in behavior (still assuming unresponsive patients).

Oxholm et al. (2019) argued that risk adjustment may affect treatment choices via the signal it sends to providers regarding the priority of different patients—i.e., the introduction of risk adjustment may be taken to indicate that high-need patients ought to be given even higher priority. The prerequisites for such a signaling mechanism are that providers are able to observe the patient characteristics that

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are used as risk adjusters, and that the risk-adjustment model conflicts with providers' prior beliefs about prioritization.

Summing up, the impact of risk-adjusting the capitation on health care provision—and, consequently, on health inequalities—depends on detailed features of the risk-adjustment model and how information about the model trickles down to providers, as well as on characteristics of patients, providers and markets. In the next section, we describe the institutional background of our study and then discuss the plausible consequences of risk adjustment in our study setting.

INSTITUTIONAL BACKGROUND

Primary care in Sweden and Östergötland

In the Swedish universal health insurance system, the responsibility for the financing and organization of health care resides with 21 regional health care authorities. Primary care is the first line of care and provides basic medical treatment, prevention, and rehabilitation to the whole population. Primary care providers also manage the care for patients with common chronic conditions such as hypertension, heart failure, type 2 diabetes, asthma, chronic obstructive pulmonary disease, and dementia.

Providers are typically group practices—primary care centers (PCCs)—which are staffed by GPs (around four to six), nurses, and possibly other professions such as physiotherapists and cognitive therapists (Anell, 2015).[5] GPs and other staff are salaried employees. The regional health care authority contracts with public and private PCCs on equal terms. In our study region (Östergötland), there were between 43 to 46 PCCs during the study period.[6] In 2013, the nine private for-profit PCCs served one fifth of the population. The average number of patients was 8,800 for private and 10,500 for public PCCs.

Since September 2009, the region organizes primary care in a patient choice system with free entry. Providers that fulfil the (annually revised) accreditation criteria are allowed to establish a PCC anywhere in the region. Patients can visit any PCC, and they may also choose to enroll with a specific practice. PCCs are not allowed to reject patients who wish to enroll, and patients may switch PCCs as often as they like (Dietrichson et al., 2020). Most residents were enrolled with a PCC already before the choice reform, but the PCCs did not have to accept new patients and thus choice was more limited.

There were two other notable changes during the study period. First, in 2014, the municipalities overtook the responsibility for home visits by nurses to elderly persons (ages 65+) from the region, i.e., some district nurses became employed by the municipalities instead. This reform had no direct implications for the GPs. We handle this confounding policy by excluding elderly individuals from the study population. Second, the patient co-payment for GP visits was raised from SEK 150 to SEK 200 (from SEK 100 to SEK 200 for nurse visits) in 2017.[7] Earlier Swedish studies show that patients, and in particular low-income groups, respond to increasing fees by making fewer visits (Johansson et al., 2019; Nilsson & Paul, 2018). However, our conclusions remain unchanged if we exclude 2017 from the analysis.

[5] Outside the regional organization, there is a small group of physicians running private solo practices funded by the central government budget. (This arrangement is a remnant of a previous system.) As these are not funded by the region, they are not pertinent to the present study.

[6] Three private PCCs opened in October 2009, November 2010, and October 2012. Two public PCCs closed in July 2011 and one in April 2016. There was a net increase (+1 PCC) in the largest city and a net loss (−1 PCC) in the second largest city.

[7] These fees applied when patients visited the PCC they were enrolled at. To discourage patients from visiting another PCCs than the one that they were enrolled at, the visit fee was SEK 500 for visits at other PCCs. In 2017, the exchange rate of SEK was 9.6 to the Euro, 8.5 to the USD, and 11.0 to the GBP (Riksbanken, 2021). National regulations cap the total fee paid annually; in 2010 to 2011 the cap was set at SEK 900 and in 2012 to 2017 at SEK 1,100. Children below age 20 were exempt from fees.

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TABLE 1 Adjustments of the capitation.

Year	Age	Elderly	Gender	Morbidity	SES
Pre 2014	Yes	In remote areas	(Drugs)	Poor area	
2014–2015	Yes	Yes	ACG	CNI	
2016–2017	Yes	Yes	Yes	ACG	CNI

Payment system and reform

Throughout our study period (2007 to 2017), the payment to PCCs predominantly consisted of capitation for enrolled patients (75% to 85% of payment), complemented by additional payments to account for structural features and some pay-for-performance. Additional details of the payment schemes are described in Appendix A.[8]

The capitation has always been risk-adjusted, but the risk adjusters have varied over time as described by Table 1. Before 2014, the capitation was adjusted by age; the capitation for prescription drugs was also adjusted by gender. Additionally, the capitation was higher for elderly individuals (ages 75+) living in remote areas and higher for residents in the very poorest areas. For individuals aged 20 to 44 years (45 to 65), this SES compensation corresponded to around 150% (100%) of the base capitation. Notably, the SES compensation affected PCCs very unequally: in 2010, it accounted for less than 3% of payment for 27 of the 43 PCCs, but for more than 9% for the four PCCs located in highly deprived areas.

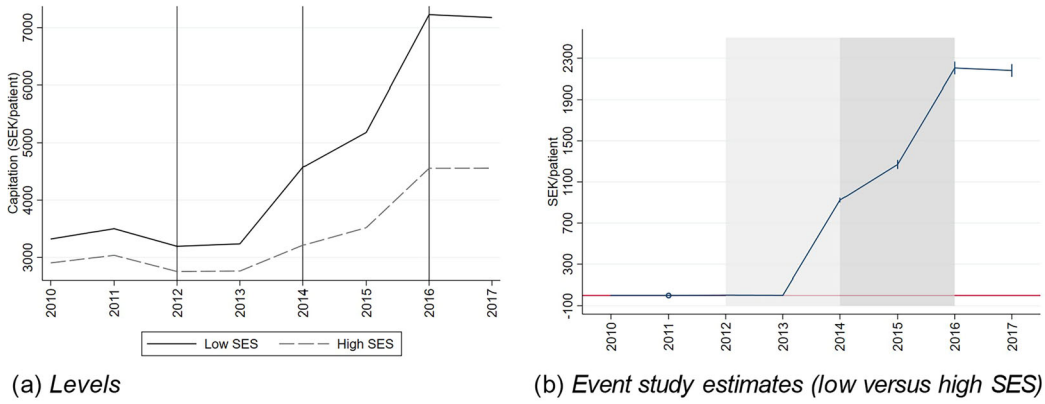
With the 2014 payment reform, Östergötland moved to a risk-adjustment model in which 90% of the base capitation was adjusted for the expected care costs given the patient's diagnoses, age and gender using the Johns Hopkins Adjusted Clinical Groups (ACG) system (which is widely used internationally; Handel et al., 2015). The motivation for the reform was that policymakers feared that the previous model induced cream-skimming and that PCCs with many high-cost patients did not receive fair compensation for their responsibilities. Preliminary simulations showed that the fit of the model would improve considerably when using ACG.

While the ACG does not depend directly on socioeconomic status, the socioeconomic gradient in health implies that low-SES patients on average have higher risk scores, a feature that the region was well aware of. Indeed, channeling funds towards the low-SES group was an intended purpose of introducing the ACG adjustment (Aldstedt, 2012). However, since patients with low SES may require more care for a given level of illness, the region added a SES-based adjustment on top of the ACG (Zingmark, 2013). Studies from other Swedish regions have indicated that low-SES patients receive less primary care in relation to their need than high-SES patients (Agerholm et al., 2013; Gustafsson et al., 2024; San Sebastian et al., 2017).

Östergötland replaced their previous area-based SES compensation by an individual-level adjustment based on the Care Need Index (CNI; Anell et al., 2018), an index reflecting the relative workload (as judged by Swedish physicians) associated with seven patient characteristics (Malmström et al., 1998; Sundquist et al., 2003): Being under 5 years of age (weight = 3.23); being born in Africa, Asia, South America, or in a southern or eastern European country that is not a member of the European Union (EU; 5.72); being over 65 years and living alone (6.15); being a single parent with children under 17 years (4.19); being 1 year or older and recently having moved to the area (4.19); being 16 to 64 years and unemployed (5.13); and being 25 to 64 years and having at most 9 years of schooling (3.97). CNI contains both SES and demographic characteristics, but it is highly correlated

[8] All information in this section is, unless otherwise mentioned, taken from the region's primary care budgets, or, for 2010 to 2017, the yearly terms of accreditation for PCCs or from protocols from regional board meetings, which are available on request from the authors (in Swedish). All appendices are available at the end of this article as it appears in JPAM online. Go to the publisher's website and use the search engine to locate the article at http://onlinelibrary.wiley.com.

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(a) *Levels* (b) *Event study estimates (low versus high SES)*

FIGURE 1 Capitation.

with low income (Anell, Dackehag, & Ellegård, 2021) and in the setting for our analysis it is a pure SES-measure due to the definition of our study population.[9]

The decision to introduce ACG was taken by the regional health care board on May 8, 2012, and mentioned alongside CNI in the terms of accreditation for 2013, which were approved on May 30, 2012 (Hälso- och sjukvårdsnämnden, 2012). The new payment model was phased in during 2014 and 2015 and fully implemented by 2016.

How did the reform affect the capitation of low-SES patients?

Figure 1(a) shows the average capitation of our study population, which consists of individuals aged 6 to 64 with a chronic condition, by year and SES in 2010 to 2017 (we lack data on the age weights for 2007 to 2009). The vertical lines indicate the start of the announcement period (2012 and 2013), the phase-in period (2014 and 2015), and the post period (2016 and 2017), respectively. The figure shows that the average capitation was slightly higher in the low-SES group already before the reform, reflecting differences in demographics and the area-based SES compensation of the old capitation system. However, this pre-existing difference is dwarfed by the divergence in 2014, when the new system was rolled out. Although both groups benefited from the reform on average, the increase was much larger for the low-SES group. This is confirmed in Figure 1(b), which shows estimates from an event-study model (see eq. 1). These results show that the low-SES patients in our study population became more profitable due to the reform, both in absolute terms and relative to high-SES patients.

There are two caveats to this general picture. First, for individuals living in the poorest areas, the loss of the earlier area-based payment may not have compensated for the ACG and CNI payment. Indeed, the total capitation payment fell substantially in 2014 for the two PCCs that used to receive the very highest compensation from the SES adjustment in the old payment system. From 2016 onwards, the region compensated these two PCCs with extra lump sum grants due to their SES burden. Our main results are robust to excluding patients at these PCCs from the analysis.

Second, the new risk-adjustment model did not increase the capitation for all low-SES individuals all years in our study population. For instance, for the quartile of the low-SES patients that benefited the least from the reform, the capitation in 2013 would have been reduced by at least 9 percent if it had been calculated according to the 2014 rules. The corresponding number among high-SES patients

[9] The study population excludes children and elderly individuals, and we do not classify people who moved within the region as having low-SES. The region omitted this factor from 2016 onwards, as it was not viewed as a relevant measure of SES.

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is much larger: The capitation for the most disadvantaged quartile would have been less than 30% of the capitation based on the 2013 rules. However, it is important to note that very few individuals were hurt by the reform in every year. The size of the capitation post reform depends heavily on the ACG, and almost everyone in our study population had an above-average ACG in at least one study year. Importantly, our results are not driven by the few low-SES individuals who permanently became less profitable due to the reform.

Expected consequences of the reform on care utilization

Given the institutional background, we are now in a position to discuss the plausibility and expected outcomes of the mechanisms described in the theoretical framework. For clarity, we discuss the expected effects of each mechanism holding everything else constant, even though our empirical approach does not allow us to study each mechanism in isolation.

In a setting with salaried GPs, a fundamental question is whether providers will react to financial incentives. We expect the PCCs to respond to incentives. The private PCCs are for-profit firms, and for public PCCs, showing a decent surplus or at least breaking even is an important performance measure for the managers (Vengberg et al., 2021). Empirical studies from Sweden also support the notion that public as well as private PCCs respond to financial incentives (Anell et al., 2018; Dackehag & Ellegård, 2019; Ellegård, 2020; Ellegård et al., 2018; Vengberg et al., 2021). The question then is what incentives the reform implied. As noted in the theoretical framework, risk adjustment does not change the fact that prospective payment gives providers autonomy over the allocation of funds across patients. The average increase in capitation suggests that the reform made low-SES patients more attractive for cream-skimming, and less susceptible to skimping or dumping. If PCCs compete for patients, then the equilibrium level of care offered to low-SES patients should be higher, the more profitable they are. The margin for outright dumping is limited in our setting, where there is a universal right to enroll at any PCC and almost everyone is enrolled. Nonetheless, the increased profitability may induce intensified competition for the high-costs patients. Thus, all else equal, the competition mechanism suggests that low-SES patients would be expected to use more care relative to high-SES patients after the reform.

A precondition for the competition mechanism to work is that low-SES patients are responsive to undertreatment—i.e., that there is an exit threat. Studies from Sweden, Norway, the UK, and the U.S. report that patients with poor health or low-SES have relatively low demand responsiveness to quality (Anell, Dietrichson, et al., 2021; Biørn & Godager, 2010; Gutacker et al., 2016; Santos et al., 2017; Tay, 2003), suggesting the exit threat may be weak. Furthermore, within our study population of patients with chronic conditions, the reform increased the average profitability of high-SES patients too (as shown in Figure 1). These observations suggest that the reform may not have affected the SES difference in care utilization, and that the low SES patients' care utilization might even have decreased relative to that of high-SES patients.

Evidence from a wide range of settings (including other Nordic countries) suggests that GPs are (semi-)altruistic (Galizzi et al., 2023; Yordanov et al., 2023). Altruistic providers may react to increased capitation by providing more care to other high-need groups (Barham & Milliken, 2015). In our setting, young children and elderly patients are examples of such groups. If this mechanism is at play, we expect to observe decreasing levels of care for both the low- and high-SES individuals in our study population (since both groups experienced increases of the average capitation), leading to an ambiguous effect on the socioeconomic difference in care utilization in the study population. Furthermore, the altruism mechanism should mainly operate for providers whose total revenues changed substantially after the reform. For providers whose total revenues changed little following the reform, we do not expect the altruism mechanism to affect the care provided to any part of our study population.

We do not believe that the reform would aggravate skimping by diluting the incentives for prevention (Eggleston, 2005). The largest savings potential from prevention would arise outside the primary

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care sector, i.e., from avoided hospitalizations. It is unlikely that PCCs would take such savings into account.

With regards to a signaling effect (Oxholm et al., 2019), we note that concerns about undertreatment of low-SES patients was an explicit motivation for reforming the risk-adjustment model. Thus, if anything, the reform signaled that the providers were currently not providing enough care to low-SES patients. If this mechanism is important, we would expect an increase in the care utilization for low-SES patients relative to high-SES patients. In particular, we expect larger positive effects on patients with readily observed characteristics that are associated with a higher care need. In the Swedish setting, having immigrant background from outside the EU is fairly observable. In contrast, it is less easy to predict if someone has only primary or upper secondary schooling.

Although our setting constrains the set of mechanisms through which risk adjustment may affect undertreatment, the above discussion shows that the theoretical effect on the SES difference in care utilization remains ambiguous. In the next section, we describe the data we use to obtain an empirical estimate of the effect.

DATA

Data sources

We use Östergötland's register over enrollments at PCCs to define our study population. This register is available from 2008 and covers all residents, even if they have not chosen to enroll with a specific provider. Data on primary care utilization, emergency department (ED) visits, and diagnoses come from the regional care register. We use the national patient register from the National Board of Health and Welfare to define variables related to inpatient care (overnight hospital stays), and individual background data from national registers held by Statistics Sweden to define CNI weights. Finally, we source information about the projected budget impact from regional health care administrators.

Study population

We define our main study population as follows. We start from a list of the total population in Östergötland that was enrolled at a PCC on January 1 2013, i.e., 1 year before the new payment system came into effect (433,312 individuals). We then apply the following inclusion criteria:

The individual must reside in the region throughout the pre-period (2007 to 2011), and be born before 2002 and after 1953. The lower age limit is justified by the fact that all children below 5 years of age have a high CNI per definition, so they lack a comparison group. The rationale for the upper age limit is that individuals who turned 65 during our study period might be affected by the transfer of responsibility for home health nursing from the region to the municipalities. As the main reason why elderly individuals have a high CNI is that they are living by themselves, the home care reform likely had a differential impact on low- and high-SES elderly individuals. Single-living elderly are often widows, and many of the most frail persons belong to this category. Thus, older individuals with high CNI were likely more affected by the re-organization of home care than older individuals with low CNI.

Finally, we restrict the study population to individuals who had a chronic condition diagnosis recorded in at least one of the pre-reform years.[10] The reason is conceptual: the objective of the study is to examine if risk adjustment of the capitation can reduce the skimping and dumping problems that, in a pure capitation system, would disproportionately affect low-SES individuals in poor health. How the reform affected low-SES individuals in good health—whose capitation may well have been

[10] We use the chronic condition count produced by the Johns Hopkins ACG® System v 11.1 to identify chronic conditions. See Appendix B.

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reduced due to the reform we study—is another question that we cannot convincingly answer with our empirical strategy.

In summary, our main study population is a cohort of adolescents and young to middle-aged adults, who resided in the study region in the whole pre-period and had a chronic condition before the reform. The final study population includes 92,863 individuals.

Variable definitions

SES definition

Our estimations contrast individuals with low SES to a comparison group of individuals with high SES. We use the CNI to define individuals' SES. Specifically, we define an indicator variable, *High CNI*, that equals 1 for individuals in the study population who possessed any of the characteristics associated with a CNI weight above 1. Given the definition of our study population, this implies that we define as low-SES individuals people who were born in Africa, Asia, South America, or in non-EU European countries; are single parents; lack more than primary education after reaching 25 years of age; and/or are unemployed.

As mentioned, children below age 5 and elderly living alone would also count as low-SES/high-CNI individuals, but they are excluded from our analyses. The original CNI also assigns above-1 weight to individuals who changed address (moving within or to the region) during the past year, but we classify such individuals as belonging to the comparison group as we do not view it as an informative proxy for SES. Notably, the region removed this component from the calculation of payment in 2016 because it only benefited PCCs in locations with high inward mobility, i.e., close to university student housing areas (Aldstedt et al., 2015). The descriptive statistics for the comparison group are almost identical when including and excluding this small group of people. In the following, we use the terms low-SES/high-CNI interchangeably (and similarly for high-SES/low-CNI).

We define individuals' SES based on their CNI on December 31, 2011, which is our most recent pre-announcement data point. To avoid post-treatment bias, we do not update the treatment definition over time. (The results are robust to a time-variant treatment definition.)

Outcome variables

Our primary outcome variables are the probability of a visit and the number of visits to a *physician* at a PCC. As nurses perform many services at PCCs, we also construct the corresponding variables for *nurse* visits. We define these variables at a quarterly level. As our data do not include information on the type of services provided, we are not able to study preventive activities *per se*.

Our set of secondary outcome variables includes outcomes that may be affected by changes in primary care utilization, either because the outcomes are directly affected by the volume and quality of primary care, or because they may substitute for primary care. We examine the individual's morbidity weight from the ACG system (the ACG weight).[11] Notably, the introduction of ACG-based payment increases providers' incentives to more carefully register diagnoses (van de Ven & Ellis, 2000), which might have heterogeneous effects on low- and high-SES patients.

[11] We used the official ACG software, version 11.2.1, to compute ACG weights. Our measure of the ACG weight does not correspond exactly to the weights used by the region for the payment. The region computes ACG weights based on diagnoses registered over 18 months. We computed the ACG weight including only diagnoses registered during a calendar year, for convenience given the structure of our data (annual). Furthermore, the ACG weights used in the regional payment system only includes diagnoses set in primary care. We included all diagnoses in our computation of the ACG weights, to get a more comprehensive measure of individuals' health status.

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We also study measures of secondary care utilization and health: the probability of a visit to a hospital emergency department (ED), the probability of being hospitalized (inpatient stay), the number of days spent in hospital, and the probability of a hospitalization with a so-called ambulatory care sensitive condition (ACSC).[12] ACSC hospitalizations are often referred to as *avoidable* given appropriate prevention and primary care. This is a measure of adverse health events and indicative of low primary care quality. The secondary outcome measures are computed on an annual basis; the ACG weight because a sufficient time period is needed to collect information on diagnoses, the hospital measures because they are rare events.

Descriptive statistics

Panel A of Table 2 shows descriptive statistics for indicators of SES status for the two groups contrasted in our analysis. The first row shows that on average, individuals in the low-SES group (high CNI) group belonged to the high-CNI group during 84% of the study period. This suggests that our approach of using a time-invariant measure of SES is reasonable. The second row shows the mean CNI weight in 2011, and the subsequent rows show the proportion of individuals possessing each of the CNI characteristics in our low-SES definition. By definition, the average CNI weight is higher in the low-SES group. (The reason why the average CNI is larger than zero in the high-SES group is that we classified individuals whose CNI is high *just because they moved* as belonging to the high-SES group.)

We note from the table that low education, unemployment and immigrant status are the most common reasons for being categorized as having low SES. The labor income is considerably lower in the low-SES group, confirming that our analysis contrasts groups with substantially different SES.

Panel B of Table 2 shows descriptive statistics of variables related to health care utilization and health status in 2011. Despite that all individuals in our study population had a chronic condition, we see that individuals in the high CNI group on average visited physicians and nurses more, in primary care (PC) as well as in the whole health care sector (HC), than individuals in the low CNI group. They were more likely to visit the ED, slightly more likely to be hospitalized, and stayed more nights in hospital on average. The ACG weight is higher in the low-SES group, which confirms that they have relatively low health status even conditional on having a chronic condition. Another indication of the lower health status in the low-SES group is that 16% received disability pension, compared to 9% of the comparison group. In Appendix C we show that, conditional on the ACG weight, there is little difference in health care utilization between the SES groups.[13]

The average ACG weights exceed one in both groups, which means that their health care costs were above the regional population average. This is reasonable, since the study population only includes individuals with a chronic condition. To gain further insights on the morbidity in the low- and high-SES groups, Figure 2(a) shows the distribution of ACG weights in 2011, by group. Note that the ACG variable is highly skewed with a small number of outliers. To make the figure interpretable, the weights are winsorized at the 99th percentile, i.e., individuals with ACG above the 99th percentile have been assigned the weight of the 99th percentile. Although it is clear that low-SES individuals are overrepresented in the higher ACG risk groups, there is a considerable overlap between the distributions. Consequently, there is also some overlap in the distributions of the capitation after

[12] We use the definition of ACSC developed by the National Board of Health and Welfare. The set of ACSCs include the following chronic conditions: anemia, asthma, diabetes, heart failure, hypertension, COPD, angina, the following acute conditions: bleeding ulcer; diarrhea; epileptic seizures inflammatory diseases in the female pelvic organs; pyelitis, and ear, nose and throat infections; and the following conditions of special relevance to elderly patients: cardiac arrhythmia, influenza, pneumonia, and urinary tract infections.

[13] Notably, the ACG score is not a perfect measure of health, as it depends on the individual's health care consumption. If, all else equal, high SES individuals are more prone to seek, or get access to, care for a given condition (e.g., Agerholm et al., 2013; Angerer et al., 2019; Schwarz et al., 2022), the ACG weight of low-SES individuals will overestimate their health relative to high-SES individuals and the comparison of health care utilization at a given ACG weight underestimates actual SES differences in health care utilization.

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TABLE 2 Descriptive statistics.

Panel A: CNI components and income

	High CNI (low SES)			Low CNI (high SES)		
	N	Mean	*SD*	*N*	Mean	*SD*
High CNI (within ind.)	26,663	0.84	0.25	66,200	0.07	0.14
CNI weight (t = 2011)	26,663	5.73	2.86	66,200	0.23	0.93
Single parent	26,663	0.19	0.39	66,200	0	0
Foreign	26,663	0.31	0.46	66,200	0	0
Low education	26,663	0.41	0.49	66,200	0	0
Unemployed	26,663	0.36	0.48	66,200	0	0
Moved	26,663	0.07	0.25	66,200	0.06	0.23
Labour income (SEK)	26,663	139,196	150,756	66,200	255,873	190,334

Panel B: Health and care variables

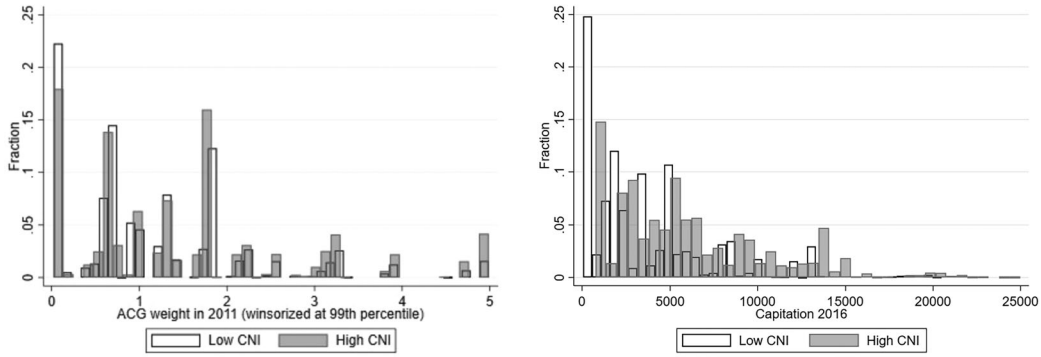
	High CNI (low SES)			Low CNI (high SES)		
	N	Mean	*SD*	*N*	Mean	*SD*
GP visits (PCC)	26,663	1.56	1.97	66,200	1.2	1.55
Nurse visits (PCC)	26,663	1.46	4.74	66,200	1.18	3.47
Phys visits (HC)	26,663	3.26	3.91	66,200	2.71	3.55
Any ED visit	26,663	0.23	0.42	66,200	0.17	0.38
Any inpatient stay	26,663	0.11	0.31	66,200	0.09	0.28
Any planned inpatient	26,663	0.03	0.18	66,200	0.03	0.18
Any acute inpatient	26,663	0.08	0.28	66,200	0.06	0.24
Hospital days	26,663	0.97	7.35	66,200	0.72	6.03
ACSC hospitalization	26,663	0.01	0.1	66,200	0.01	0.08
ACG weight	26,663	1.53	1.35	66,200	1.27	1.17
Disability benefit	26,663	0.16	0.36	66,200	0.09	0.29

Notes: Panel A shows the proportion of sample years with high CNI (within individual variation), the CNI weight and components of the CNI in 2011, and annual labour income. Panel B shows descriptive statistics for the health related variables. Mean values (proportions) presented separately for individuals with high CNI (the treatment group) and low CNI (the comparison group) as of December 2011. High value of the CNI indicates low SES. The comparison group includes individuals who have a strictly positive CNI due solely to having moved within the region. All variables are measured on an annual basis using data for 2011. The summary statistics are weighted to balance the treatment and comparison groups in terms of gender and birth year. PCC is primary care, HC = all health care, ACG weight is the individual's ACG weight calculated from diagnoses set in 2011, ED = emergency department, ACSC = ambulatory care sensitive conditions.

the reform (when it became partly based on ACG), which is illustrated by Figure 2(b). Yet, the socioeconomic gradient in the capitation is clear—25% of the high-SES group had lower capitation than the lowest capitation observed in the low-SES group (around SEK 800).

The proportion of individuals classified in the very lowest ACG is remarkably high for both groups (18% to 20%), given that the study population only includes individuals with a chronic condition. The high proportion reflects that we only include 12 months of data when calculating the ACG. For idiosyncratic reasons on both the supply and demand side, patients with chronic conditions do not always attend checkups within a 12-month period. Almost all individuals in the study population are classified in ACG groups corresponding to above-average health costs (i.e., > 1) at least once during the study period.

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(a) *ACG distribution (pre-reform)* (b) *Capitation distribution (post reform)*

FIGURE 2 ACG and capitation distributions by SES (high CNI = low SES).

EMPIRICAL STRATEGY

Identification

We compare the high and low SES groups in an event-study and DiD framework. As in any DiD analysis, the extent to which the estimates can be interpreted as being driven by the reform depends on the plausibility of a parallel trends assumption (e.g., Abadie, 2005). Given that this assumption holds, the estimates tell us how the reform of the capitation model affected the difference in outcomes between individuals with high or low SES. As the goal of our analysis is to evaluate a redistribution of funds initiated with an intention to affect SES-based health inequalities, this is a relevant estimand.

Note, however, that our analysis does not capture the total effect of the reform. Since the reform affected the capitation of all patients, the outcomes in the high-SES group do not describe the counterfactual development of outcomes for the low-SES group if the payment model had been unchanged. Furthermore, our analysis does not answer the question of how the outcomes in the low-SES group would have evolved, had the health authority increased the total payment and channeled those extra funds to the low-SES group.

The major threat to the parallel trends assumption in our case is the possibility of diverging health trends. In particular, the generally lower health of low-SES individuals may deteriorate more quickly. This would imply increases of both primary and secondary care utilization over time relative to the utilization of high-SES individuals, irrespective of the reform. As we restrict the sample to individuals with a chronic condition, this is a less likely source of bias than it would have been had we studied the whole population.[14] Individuals with chronic illnesses are receiving care and monitoring from the health care system, which make it more likely that the small difference in the level of care utilization between the treatment and comparison group is kept in an equilibrium, unless upset by an external shock such as, e.g., a new risk-adjustment model.

To further mitigate the scope for differential health trends, we balance the high- and low SES groups in terms of age and gender by including age- and gender-specific weights obtained by Coarsened Exact Matching (CEM; Iacus et al., 2011) in our regressions. We also examine the robustness of our results to including group-specific linear trends, implement a synthetic DiD (Arkhangelsky et al., 2021), and we compare the development in Östergötland to three other regions that did not implement reforms of

[14] An alternative approach to reduce the scope of this problem would be to study a population defined by age instead of a cohort. In a sensitivity analysis, we consider such a study population in which individuals enter the sample when they turn 6, and leave the sample when they turn 65. The population is redefined yearly using the population enrolled at a PCC in the region on January 1. Because the region started to record the data on PCC enrollment in 2008, we can only analyze this time-varying study population in 2008 to 2017.

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the payment system. None of these analyses suggest that diverging health trends is a problem in our sample.

Estimation

We estimate flexible event-study specifications for all outcomes. We interact a vector of time-fixed effects with an indicator variable for belonging to the low-SES/high-CNI group. In our models of primary care utilization, we have 44 quarters of data (2007 to 2017) and thus the event-study specification for outcome y becomes:

$$y_{iq} = \sum_{j=1}^{44} \gamma_j \boldsymbol{I}\left(High\ CNI\right) \times \boldsymbol{I}\left(j\right) + \lambda_q + \mu_i + \varepsilon_{iq} \tag{1}$$

where y_{iq} is the value of the dependent variable for individual i in quarter q, $\boldsymbol{I}(High\ CNI) \times \boldsymbol{I}(j)$ is the interaction between the low-SES indicator and the FE for quarter j, λ_q is the vector of quarter FEs, μ_i is the vector of individual FEs and ε_{iq} is an error term.

We cluster standard errors by the individual. As the capitation differs across individuals, this is the level of treatment assignment. Furthermore, there are both low and high-SES individuals enrolled at every PCC in the region, and the treatment is not received in groups. That is, common reasons to cluster at higher levels are not present (Abadie et al., 2023; Lohr et al., 2014; Weiss et al., 2016). We present the estimated vector of γ_qs in graphical format, using the last quarter of 2011 as the reference category.

To gain precision, we also estimate more restrictive DiD models contrasting the whole pre-period (2007 to 2011) with the announcement (2012 and 2013), phase-in (2014 and 2015), and final post-reform (2016 and 2017) periods. We build these aggregate estimates from the following event-study-like specification:

$$y_{iq} = \sum_{j=21}^{44} \gamma_j \boldsymbol{I}\left(High\ CNI\right) \times \boldsymbol{I}\left(j\right) + \eta \boldsymbol{I}\left(High\ CNI\right) \times q + \lambda_q + \mu_i + \varepsilon_{iq} \tag{2}$$

The specification is equivalent to (1), except that it restricts all pre-period estimates to be zero and allows for a separate linear trend for the high-CNI group ($\eta \boldsymbol{I}(High\ CNI) \times q$); although in the baseline specifications, we restrict the coefficient η to zero (thus assuming similar trends).

We use this approach because it allows us to include a group-specific linear time-trend for the treatment group by extrapolating the potentially differential trend from the pre-period (η; see Bilinski & Hatfield, 2018). When we do include such a trend, the fully dynamic specification in eq. (2) helps us ensure that the group-specific trend is estimated using only variation in the pre-period as recommended by Wolfers (2006) and Lee and Solon (2011).

To obtain DiD estimates from the quarterly estimates, we compute averages of the γ_qs from eq. (2) over three separate periods: the announcement period (2012 and 2013, i.e., $q \in [21, 28]$), the phase-in period (2014 and 2015, i.e., $q \in [29, 36]$), and the period after the new system was fully phased in (2016 and 2017, i.e., $q \in [37, 44]$). Since we are not in a staggered DiD setting, this approach yields exactly the same point estimates as a standard DID specification using *post* × *treatment* dummies (Goodman-Bacon, 2021). We use the delta method to estimate standard errors for the estimated DiDs (clustered by individual).

We also estimate event-study and DiD models for our secondary outcomes (hospitalizations, etc.). Because these are rare events, we use annual instead of quarterly data in these estimations, and we use 2011 as the reference year.

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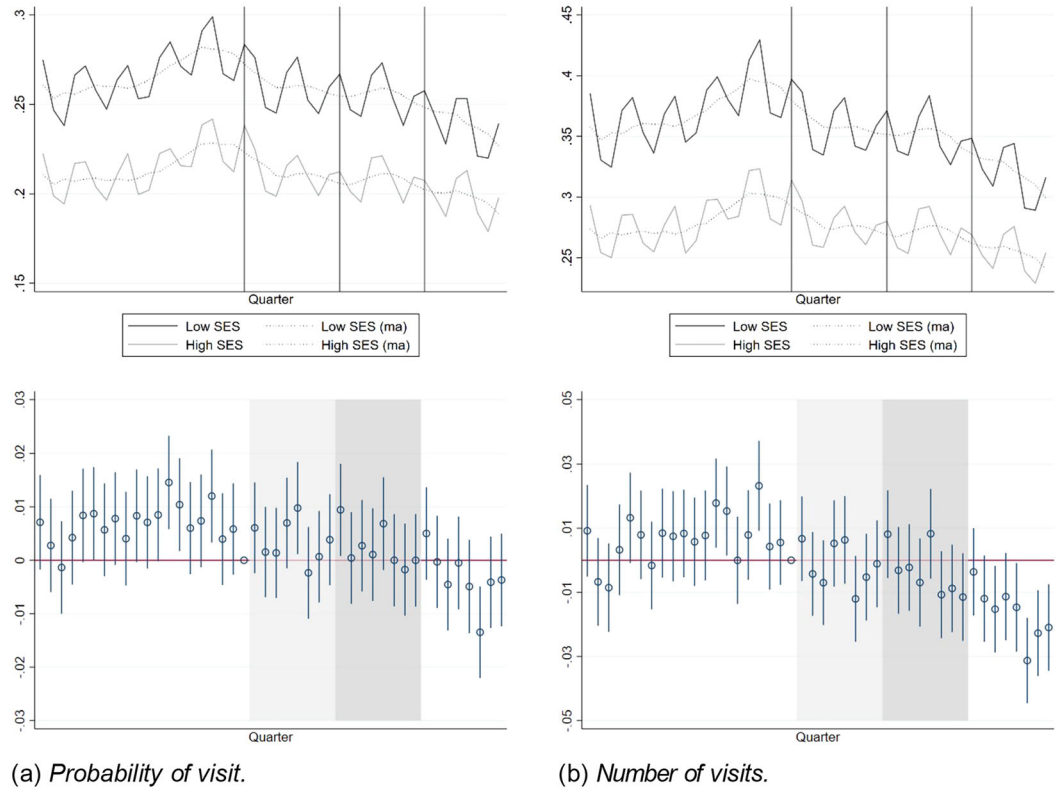


FIGURE 3 Physician visits by quarter 2007 to 2017.

Notes: *Upper panel*: The lines show raw quarterly averages by group (low SES/high SES) and the dots show moving averages over four quarters (two lags, 1 lead). *Lower panel*: Event-study estimates and 95% confidence intervals using the last quarter of 2011 as the reference quarter. The vertical lines (upper panel) and shaded areas (lower panel) indicate the announcement period (2012 to 2013) and the two first post reform years (2014 to 2015). The reform was fully phased in by 2016 (rightmost part of figures).

RESULTS

Primary care utilization

Physician visits

Figure 3 shows raw trends (top panel) and event-study estimates (bottom panel) for physician visits. The figures on the left show results for the probability of making at least one visit and the figures on the right show results for the number of physician visits. The upper figures display raw quarterly averages, together with moving averages calculated using a four-quarter window with two lags and one lead around each quarter. The vertical lines/shaded areas indicate the start of the announcement period (2012 and 2013), the phase-in period (2014 and 2015), and the period after the reform was fully implemented (2016 and 2017).

The moving averages show that the levels of both variables were stable over the period, except for a bump starting around the introduction of the patient choice system in the latter part of 2009. After 2015, the variables display a negative trend.

The utilization of primary care is generally higher in the low-SES group (black lines) than in the high-SES group (gray lines), which is expected given the lower health status in the low-SES group. Overall, the outcomes for the low- and high SES groups develop similarly over time. Importantly, the

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trends do not diverge in the way they would have done if the health status of low-SES individuals had deteriorated relatively faster during the study period (assuming worse health would imply increased utilization). By contrast, the most noticeable deviation between the two groups is that the number of visits *decreased more* in the low-SES group in the very last part of the study period. Despite the overall similarity, the event-study estimates from eq. (1), shown in the lower part of Figure 3, indicate that the quarter estimates are generally more positive for the low-SES group during the pre-period, especially for the probability of a visit. However, as seen from the figure, this is solely driven by chosen reference quarter—if we had used any other pre-reform quarter as our reference period, almost all pre-period event-study estimates would have been very close to zero. In most years, the event-study estimates further display a seasonal pattern, with a larger SES difference in the first quarter of the year.[15] In particular, the event-study estimates for the first quarters are especially large in 2010 and 2011 (right before the announcement period). This pattern likely arises mechanically from the temporary increase in visits those years.

Nothing in these figures suggests that the payment reform had a positive impact on the access to physicians for low-SES individuals. From the announcement period onwards, the event- study estimates hover around zero. Although the two groups display seasonal differences, it is implausible that neutralizing shocks affecting the two groups differentially would occur in close to all post-announcement quarters.

From the event-study estimates, we expect that formal DiD estimates would be zero or even negative. This is confirmed by the results shown in Table 3. The table displays DiDs from estimations of eq. (2), separate for the three subperiods 2012 and 2013 (announcement period), 2014 and 2015 (phase-in period), and 2016 and 2017 (after the reform was fully phased in). Panel A displays the results for the probability of making at least one visit, and Panel B the results for the number of visits. In our preferred specification (column 1), the estimates are negative and statistically significant from the announcement period and onwards. The announcement and phase-in period estimates are not statistically different from each other, while the estimate for the last period is significantly more negative. The estimates for the probability of a visit correspond to a decrease of 1.4% (announcement), 2.0% (phase-in), and 4.6% (post period) of the mean in the high-SES group, and the estimates for the number of visits correspond to decreases of 2.8%, 3.5%, and 8.1% relative to the mean, respectively.

In columns 2 to 8, we vary the specification to examine the stability of the results. Column 2 shows that the inclusion of group-specific linear trends yields estimates that are even more negative than in the baseline specification. It is reassuring that the inclusion of a trend does not change our conclusions, given the presence of positive pre-reform event-study estimates in Figure 3. In this regard, we also note that a synthetic difference-in-differences model estimated on a 30% random subsample yields similar results (see Appendix D).

Column 3 of Table 3 shows that models not using the CEM weights yield smaller or even positive point estimates for the announcement and first post-reform periods. This is to be expected given the demographic differences between the high and low-SES groups. Nonetheless, even the positive estimates are precise enough to rule out meaningful increases in the low-SES group. From 2016, the estimates without weights are negative and statistically significant. Column 4 excludes the individual fixed effects, leaving the estimates virtually unchanged. Column 5 excludes individuals who left the sample during follow-up (due to migration or death). The estimates are smaller, implying that the negative estimates in the preferred specification partly reflect attrition. However, all estimates are negative, and the estimate for 2016 and 2017 is statistically significant for the probability of a visit (Panel A), as are all the estimates for the number of visits (Panel B).

[15] When we asked administrators in the region about the seasonal pattern, they speculated that it may follow mechanically from the tendency that physicians set the end date of sickness certificates to Jan 1, triggering visits due to renewals in the first quarter of the year. We lack data on the sickness absence among our study population, but the relatively worse health and large uptake of disability pension suggests that the low-SES group have higher sickness absence too.

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TABLE 3 Physician visits: Difference-in-differences estimates and robustness.

Panel A: Probability of visit

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Announcement	−0.00309*	−0.00457*	0.0000420	−0.00283	−0.00203	0.00652***	−0.00309	−0.00403*
	(0.00145)	(0.00226)	(0.00140)	(0.00150)	(0.00142)	(0.00136)	(0.00164)	(0.00164)
2014 reform	−0.00423**	−0.00656*	0.000756	−0.00202	−0.00307*	0.0107***	−0.00423*	−0.00518**
	(0.00156)	(0.00330)	(0.00150)	(0.00159)	(0.00152)	(0.00151)	(0.00173)	(0.00177)
2016 reform	−0.00989***	−0.0131**	−0.00345*	−0.00653***	−0.00854***	0.0100***	−0.00989***	−0.0108***
	(0.00160)	(0.00436)	(0.00154)	(0.00162)	(0.00156)	(0.00160)	(0.00239)	(0.00183)
N	4,085,972	4,085,972	4,085,972	3,771,196	3,884,012	4,861,192	4,085,972	2,971,616
No. clusters	92,863	92,863	92,863	85,709	88,273	148,180	44	92,863
Mean dep.	0.215	0.215	0.215	0.219	0.217	0.220	0.215	0.214
Announcement = 2014 DiD	0.483	0.321	0.648	0.631	0.517	0.00630	0.522	0.483
2014 DiD = 2016 DiD	0.000	0.001	0.006	0.006	0.000	0.661	0.006	0.000
Linear trend	No	Yes	No	No	No	No	No	No
CEM	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
Attritioners	Included	Included	Included	Excluded	Included	Included	Included	Included
Treatment def.	Fixed	Fixed	Fixed	Fixed	Predicted	Yearly	Fixed	Fixed
Pop. def.	Cohort	Cohort	Cohort	Cohort	Cohort	Yearly	Cohort	Cohort
Cluster	Ind	Ind	Ind	Ind	Ind	Ind	PCC	Ind
Min year	2007	2007	2007	2007	2007	2007	2007	2010

(Continues)

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TABLE 3 (Continued)

Panel B: Number of visits

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Announcement	−0.00785**	−0.0133***	−0.00408	−0.00734**	−0.00591*	0.00737**	−0.00785**	−0.0107***
	(0.00248)	(0.00382)	(0.00238)	(0.00256)	(0.00241)	(0.00227)	(0.00281)	(0.00276)
2014 reform	−0.00979***	−0.0184**	−0.00384	−0.00593*	−0.00749**	0.0130***	−0.00979**	−0.0126***
	(0.00268)	(0.00567)	(0.00258)	(0.00275)	(0.00259)	(0.00256)	(0.00326)	(0.00304)
2016 reform	−0.0229***	−0.0346***	−0.0162***	−0.0175***	−0.0200***	0.00667*	−0.0229***	−0.0257***
	(0.00269)	(0.00751)	(0.00259)	(0.00275)	(0.00261)	(0.00264)	(0.00424)	(0.00310)
N	4,085,972	4,085,972	4,085,972	3,771,196	3,884,012	4,861,192	4,085,972	2,971,616
No. clusters	92,863	92,863	92,863	85,709	88,273	148,180	44	92,863
Mean dep.	0.283	0.283	0.283	0.289	0.287	0.289	0.283	0.282
Announcement = 2014 DiD	0.472	0.137	0.928	0.613	0.548	0.0280	0.541	0.472
2014 DiD = 2016 DiD	0.000	0.000	0.000	0.000	0.000	0.013	0.000	0.000
Linear trend	No	Yes	No	No	No	No	No	No
CEM	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
Attritioners	Included	Included	Included	Excluded	Included	Included	Included	Included
Treatment def.	Fixed	Fixed	Fixed	Fixed	Predicted	Yearly	Fixed	Fixed
Pop. def.	Cohort	Cohort	Cohort	Cohort	Cohort	Yearly	Cohort	Cohort
Cluster	Ind	Ind	Ind	Ind	Ind	Ind	PCC	Ind
Min year	2007	2007	2007	2007	2007	2007	2007	2010

Notes: The dependent variable in Panel A (Panel B) is an indicator for at least one visit (the number of physician visits) at a primary care center in a quarter. Each panel shows three DiDs estimates from linear regression models contrasting individuals with low SES (CNI>0) to individuals with high SES (CNI = 0); Announcement is the DiD estimate for the announcement period (Q2 2012 – Q4 2013), 2014 reform is the DiD for the phase-in period (2014–2015), and 2016 reform is the DiD estimate for the years when the reform was fully phased in (2016–2017). Announcement = 2014 DiD shows p-values from tests of equality of the DiDs for 2012–2013 and 2014–2015. 2014 DiD = 2016 DiD shows p-values from tests for equality of DiDs in 2014–2015 and 2016–2017. All models include quarter fixed effects. CNI is measured on Dec 31 2011 unless stated otherwise (see row Treatment def). Predicted = predicted CNI for 2011. CEM weights balance the sample in terms of birth year and gender. Attritioners are defined as individuals moving out from the region or dying in 2013–2017. The study population is a cohort who were registered at a PCC in the region on Jan 1 2013 and lived in the region throughout 2007–2011; the exception is the column for which Pop.Def is indicated as Yearly. In that specification, the study population includes individuals registered at a PCC in the region on January 1 year t, for t = 2010–2017. Standard errors are clustered by individual except in column 8, in which they are clustered by the individual's PCC at baseline.

*p<0.05, **p<0.01, ***p<0.001.

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Column 6 indicates that the estimates are slightly less negative when we use the predicted treatment status to compute a time-varying CNI measure; however, the differences to the preferred specification are small.[16] Column 7 shows results from a specification using a time-varying study population (see footnote 14). This is the only specification in which the estimates are consistently positive and statistically significant. Importantly, as we show in Appendix I, these estimates are entirely driven by a diverging pre-trend; when including group-specific trends, the estimates are very close to zero and statistically insignificant. Column 8 shows that clustering the standard errors at the PCC level has minor effects; the only difference is that the estimate for the announcement period loses significance in the model for the probability of a visit. Column 9 restricts the pre-period to the quarters after Östergötland introduced its patient choice reform (i.e., after 2010). As expected given the event-study estimates in Figure 3, the estimates are more negative in this specification, but they are still similar to the preferred estimates.

To conclude, across a range of specifications, we find no robust evidence that the payment reform increased the utilization of physician services for low-SES individuals relative to high-SES individuals—if anything, their utilization decreased.

Nurse visits

Nurses play a prominent role in Swedish primary care. We therefore also report trends and event-study estimates for the probability and number of *nurse* visits, although with the disclaimer that the contemporaneous reorganization of home care may have had spillover effects also on our study sample. Figure 4 shows the development of nurse visits over the study period. The upper part of the figure shows large increases in the levels of the two outcomes in very first part of the study period, and a slower but still increasing trend thereafter. The event-study estimates in the lower part of the figure do not indicate differential pre-trends for the probability of seeing a nurse, and the pre-trends for the number of visits move closely together after the structural break in the early study period. We note that the probability of seeing a nurse increased more for the low-SES group in the announcement period and in 2014 and 2015, but the average number of visits did not. In 2016 and 2017, the high-SES group approached the low-SES group both on the extensive (probability of visit) and intensive (number of visits) margin.

Table 4 shows the DiD estimates for nurse visits. Looking first at the probability of a visit (column 1), the DiDs are positive and statistically significant in the announcement and phase-in periods (amounting to 4.2 and 4.6% of the control group mean), but negative, though small and statistically insignificant, in 2016 and 2017. The DiD estimates for the number of nurse visits (column 2) are small and statistically insignificant in the announcement and phase-in periods, and negative and statistically significant in 2016 and 2017 (8.2% of the control group mean). In Appendix E, we report robustness tests similar to the ones used for physician visits. The results are generally stable, except that the estimate for the probability of a visit loses significance when we include a linear trend or cluster the standard errors at the PCC level. By contrast, a synthetic DiD model of the probability reported in Appendix D suggests that the positive effect may have lasted throughout the entire post-period. While

[16] To predict CNI status in 2011, we estimate logit models for the potentially time-varying CNI components, i.e., indicators for being a single parent, unemployed, or above 25 and with no more than primary education. Each model includes the first and the third lag of the dependent variable, interacted with a gender dummy, and a continuous birth year variable. We then use the estimates from these models to predict the probability of being a single parent/unemployed/having low education, and classify individuals as having a high probability if the predicted probability is at least 90%. We then create a predicted CNI variable as an indicator equal to one for individuals who had a high predicted probability for at least one of these components, or were born abroad (time-invariant characteristic). This approach assigns more individuals into the high-CNI group than the usual definition. Most of the mispredictions come from the very youngest birth cohorts; especially, the prediction approach assigns all women born after 1995 to the treatment group. This implies that these individuals are excluded from the sensitivity analysis using predicted CNI. A likely reason for the mispredictions among young people is that there is only one relevant time-varying CNI component for them: being a single parent. During our study period, they were too young to be counted as unemployed or low-educated.

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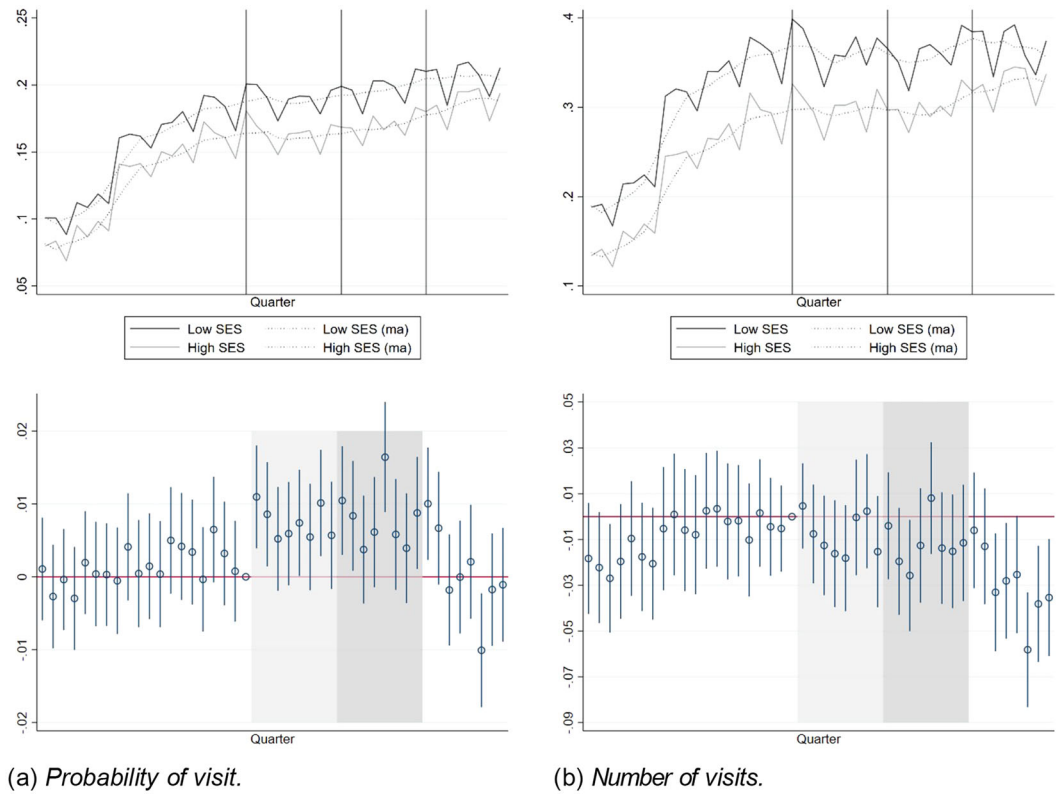


FIGURE 4 *Nurse visits by quarter 2007–2017.*

Notes: *Upper panel*: The lines show raw quarterly averages by group (low SES/high SES) and the dots show moving averages over four quarters (two lags, 1 lead). *Lower panel*: Event-study estimates and 95% confidence intervals using the last quarter of 2011 as the reference quarter. The vertical lines (upper panel) and shaded areas (lower panel) indicate the announcement period (2012 to 2013) and the two first post-reform years (2014 to 2015). The reform was fully phased in by 2016 (rightmost part of figures).

the synthetic DiD approach yields positive effects also for the number of visits, this result appears to be driven by regression to the mean.

Summary primary care utilization

Across a range of specifications, we fail to find any robust evidence suggesting that primary care providers responded to the payment reform by offering low-SES individuals increased access to physicians. We do find some evidence that the likelihood of seeing a nurse increased more for low-SES individuals, at least temporarily, but the result is not robust to including a linear trend. The results underscore the point made in the theoretical framework: an increase in the capitation for a given patient or patient group need not imply an increase in services provided for that same patient or group.

For both physician and nurse visits, the DiD estimates are more negative after the reform was fully phased in (2016 and 2017). The event-study graphs show that this is mostly driven by 2017, the year when the region increased the patient fees. It is plausible that the negative estimates for 2017 to some extent reflect that low-SES individuals are more sensitive to the fee level; consequently, we do not take the more negative effect for 2016 and 2017 to indicate a dose-response relationship. Importantly, the conclusion that the reform did not increase the access to primary care of low-SES patients does not depend on whether we include 2017 in the sample or not.

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TABLE 4 Nurse visits: Difference-in-differences estimates.

	Probability of visit	Number of visits
	(1)	(2)
Announcement	0.00611***	0.000573
	(0.00143)	(0.00698)
2014 reform	0.00665***	−0.00332
	(0.00159)	(0.00713)
2016 reform	−0.000807	−0.0212**
	(0.00172)	(0.00777)
N	4,085,972	4,085,972
Individuals	92,863	92,863
Mean dep.	0.145	0.257
Announcement = 2014 DiD	0.728	0.581
2014 DiD = 2016 DiD	0.000	0.001

Notes: The dependent variable in column 1 (2) is an indicator for at least one visit (the number of visits) with a nurse at a primary care center in a quarter. DiDs estimates from linear regression models contrasting individuals with low SES (CNI>0) to individuals with high SES (CNI = 0); Announcement is the DiD estimate for the announcement period (Q2 2012 – Q4 2013), 2014 reform is the DiD for the phase-in period (2014–2015), and 2016 reform is the DiD estimate for the years when the reform was fully phased in (2016–2017). Announcement = 2014 DiD shows p-values from tests of equality of the DiDs for 2012–2013 and 2014–2015. 2014 DiD = 2016 DiD shows *p*-values from tests for equality of DiDs in 2014–2015 and 2016–2017. Standard errors are clustered by individual.
*$p < 0.05$, **$p < 0.01$, ***$p < 0.001$

Extensions

To further understand the lack of reform effects, we present three extensions of the analysis below. First, we examine if the main results hide heterogeneity across patient and provider characteristics that theoretically may produce opposing reactions to the reform or otherwise explain why a behavioral response may be small. Second, we explore downstream effects of the reform on the individual's ACG weight and secondary care utilization. Finally, we make a counterfactual analysis by comparing our results to similar estimates from three other Swedish regions, which did not change their risk adjustment models in the same year.

Heterogeneity across patient and provider characteristics

There are several aspects of our study setting that, theoretically, may explain why we find little effect of the reform on the SES differential. A first potential explanation for the lack of increase in primary care utilization stems from the SES adjustment used in the old risk-adjustment model. For low-SES individuals living in the very poorest areas, the reform did not increase the capitation. To explore if such heterogeneity in the reform impact on the capitation explains our main results, we exclude the patients enrolled at the two PCCs which benefited the most from the *old* SES-adjustment from the estimation sample. The DiD estimates do not suggest that the main results are explained by opposing effects on individuals living in the poorest areas and individuals living elsewhere (Panel A, Appendix Table F.1). For physician visits, the estimates are very similar. For nurse visits, the positive estimates on the probability of a visit in the 2012 to 2015 period are somewhat smaller than in the main specification.

A second, and related, potential explanation is that the introduction of ACG adjustment reduced the capitation of low-SES individuals in good health (i.e., people with low ACG). As seen from Figure 2, it is relatively common to have a low ACG weight in a given year, even in our study population of people with a chronic condition. To see if the reform had a more positive impact on the utilization

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for individuals with poor health status, we estimate our main models on a restricted sample that only includes observations whose ACG weight ≥ 1. To closely approximate the incentives in a given quarter, we use the contemporary ACG weights to make the restriction (instead of, e.g., the value in 2011). With this restriction, almost everyone in the estimation sample would receive a higher capitation due to the reform. Nonetheless, we obtain similar results as in the main specification for the physician visit outcomes (Panel B, Appendix Table F.1). The positive estimates on the probability of seeing a nurse become smaller and statistically insignificant when we remove observations with ACG < 1. Thus, the individuals with the poorest health did not get greater access to nurses. Possibly, the increased access to nurses was targeted to relatively healthy individuals; alternatively, the result could indicate reverse causality: nurses tend to register fewer diagnoses, thus individuals may receive a lower ACG weight in years when they are especially likely to see a nurse instead of a physician.[17] To conclude, the estimates in our main specifications are *not* driven by low-SES individuals with relatively good health status, whose capitation might have decreased after the reform.

A third possible explanation for the lack of effects in the main analysis is that providers may not be able to distinguish between patients with low or high SES. That is, even if they would want to provide more care to low-SES patients following the introduction of risk adjustment, they may struggle to identify the relevant patient group. While this may be a plausible explanation for SES aspects such as educational attainment and single-parenthood, it is less plausible when it comes to non-EU immigrant background, which should be a visible characteristic in the Swedish context. Thus, if this explanation is valid, we would expect a clear heterogeneity in terms of the different dimensions composing the CNI (immigrant background, single parent, short education, or unemployed). Yet, event study models estimated by subgroup does not indicate such heterogeneity (Appendix G).

A fourth possible explanation for the lack of positive effect on utilization may be that many PCCs are publicly owned, and as such may have softer budget constraints or just a weaker incentive structure than private PCCs. That is, the null results may reflect that the public PCCs did not respond to the reform. When examining heterogeneity by ownership type, we do however find a similar development for both private and public PCCs (Appendix H). In fact, the DiD estimates indicate that the effects are significantly more negative for private PCCs. The estimates for private PCCs indicate that increasing the care provided to low-SES patients was not the profit-maximizing response to the reform.

A fifth explanation relates to the fact that risk adjustment entails a redistribution of existing funds, meaning that the net effect on the funds available for a given PCC may be small. In such cases, the net effect of receiving lower capitation for some individuals and higher capitation for others may cancel out. In other words, PCCs who were expected to gain or lose money due to the redistribution may respond more strongly to the reform. Furthermore, if PCCs who would gain or lose from the reform behave symmetrically, the lack of improvements in access may be driven by opposing effects. To explore this possibility, we use data on the expected budget change between 2013 and 2014 for each PCC. The negative event-study patterns are similar for PCCs whose budgets were expected to increase, decrease, or remain approximately stable (Appendix H), suggesting that opposing effects on the capitation within a given PCC do not explain the lack of effects. Notably though, the DiD model indicates a significantly more negative estimate for PCCs whose budget was projected to increase due to the reform. The pattern that PCCs gaining more funds for low-SES patients respond by providing less care is thus stable.

To summarize, the heterogeneity analyses do not suggest that the small impact on primary care utilization is driven by opposing effects on the capitation or by providers struggling to identify low-SES patients. While the null effect is consistent with a lack of profit motive for public providers, the results do not indicate that the private providers respond drastically different—and certainly not in a way that would increase the utilization.

[17] Notably, having an ACG weight below 1 is a transitory phenomenon in our study population: 89,483 of the individuals in our total study population (92,863 individuals) remain in the estimation sample, though they appear in much fewer quarters. An ACG weight equal to 1 implies having exactly average health care costs. Given the skewness of health care costs, it would rather be surprising if people had an ACG weight above 1 most years.

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TABLE 5 Other outcomes (difference-in-differences estimates).

	(1) ACG weight	(2) Any ED visit	(3) Any inpatient stay	(4) Inpatient days	(5) Any ACSC
Announcement	0.00639	0.00837***	0.000342	−0.0320	0.000719
	(0.00689)	(0.00241)	(0.00176)	(0.0459)	(0.000555)
2014 reform	0.0205**	0.0103***	0.00344	0.00986	0.000482
	(0.00751)	(0.00251)	(0.00185)	(0.0495)	(0.000606)
2016 reform	0.00114	0.00613*	0.00167	0.0345	0.000691
	(0.00801)	(0.00260)	(0.00191)	(0.0519)	(0.000616)
Constant	1.294***	0.187***	0.0842***	0.782***	0.00730***
	(0.00103)	(0.000319)	(0.000239)	(0.00656)	(0.0000762)
N	1,009,057	1,003,660	1,003,631	1,003,631	1,003,929
Individuals	92,863	92,863	92,863	92,863	92,863
Announcement = 2014 DiD	0.0607	0.490	0.132	0.428	0.723
2014 DiD = 2016 DiD	0.0116	0.148	0.392	0.651	0.761

Notes: ACG weight = risk score from morbidity risk adjustment model. Any ED visit = Pr(at least one visit at an emergency department (hospitals in Östergötland). Any inpatient = Pr(at least one inpatient stay (any Swedish hospital). Inpatient days = no. inpatient days (any Swedish hospital). Any ACSC = indicator for having at least 1 hospitalization with an ACSC diagnosis (any Swedish hospital). DiDs estimates from linear regression models contrasting individuals with low SES (CNI>0) to individuals with high SES (CNI = 0); Announcement is the DiD estimate for the announcement period (Q2 2012 – Q4 2013), 2014 reform is the DiD for the phase-in period (2014–2015), and 2016 reform is the DiD estimate for the years when the reform was fully phased in (2016–2017). Announcement = 2014 DiD shows p-values from tests of equality of the DiDs for 2012–2013 and 2014–2015. 2014 DiD = 2016 DiD shows p-values from tests for equality of DiDs in 2014–2015 and 2016–2017. All models include individual and year fixed effects, and use CEM weights to balance the sample in terms of birth year and gender. The constant shows the mean of the dependent variable in the low-CNI group. Standard errors are clustered by individual.
*$p < 0.05$, **$p < 0.01$, ***$p < 0.001$.

Additional outcomes: ACG weight and secondary care

Although the reform did not have any great impact on the probability or number of primary care visits, it is possible that it affected the quality of care. It is therefore interesting to examine other outcomes that may be linked to patients' health and downstream use of other types of care.

We first consider the individual ACG weight as an outcome variable. Reform-induced changes to the ACG weight reflects two, not mutually exclusive, phenomena: changes in health and changes in the number and type of providers visited (physicians and nurses, as well as primary and secondary providers, have different diagnosis registration patterns). Figure 5(a) shows event-study estimates for the ACG weight, and column 1 of Table 5 shows the corresponding DiD estimates. The event-study estimates are positive in the announcement and phase-in period, become smaller in 2016, and turn negative in 2017, although none of the estimates are statistically significant. The DiD specification indicates that there is a significant positive effect in 2014 and 2015. The estimates are small, and thus do not indicate substantial effects of the reform.

The reform might have affected individuals' propensity to seek care outside the primary care setting. Figure 5(b) shows estimates on the probability of having visited a hospital emergency department during a year. Column 2 of Table 5 shows the corresponding DiD estimates. The event study estimates are positive all post-announcement years, and significant in 2013 and 2014. The DiD estimates are significant in all post periods. Figures 5(c) and (d) shows event-study estimates of the probability of a hospitalization and the number of hospital days. The corresponding DiD estimates are shown in Column 3 and 4 of Table 5. The estimates indicate positive but small and statistically insignificant effects on these outcomes. Figure 5(e) shows event-study estimates of the probability of an avoidable hospitalization in a given year. Column 5 of Table 5 shows the corresponding DiD estimates. The

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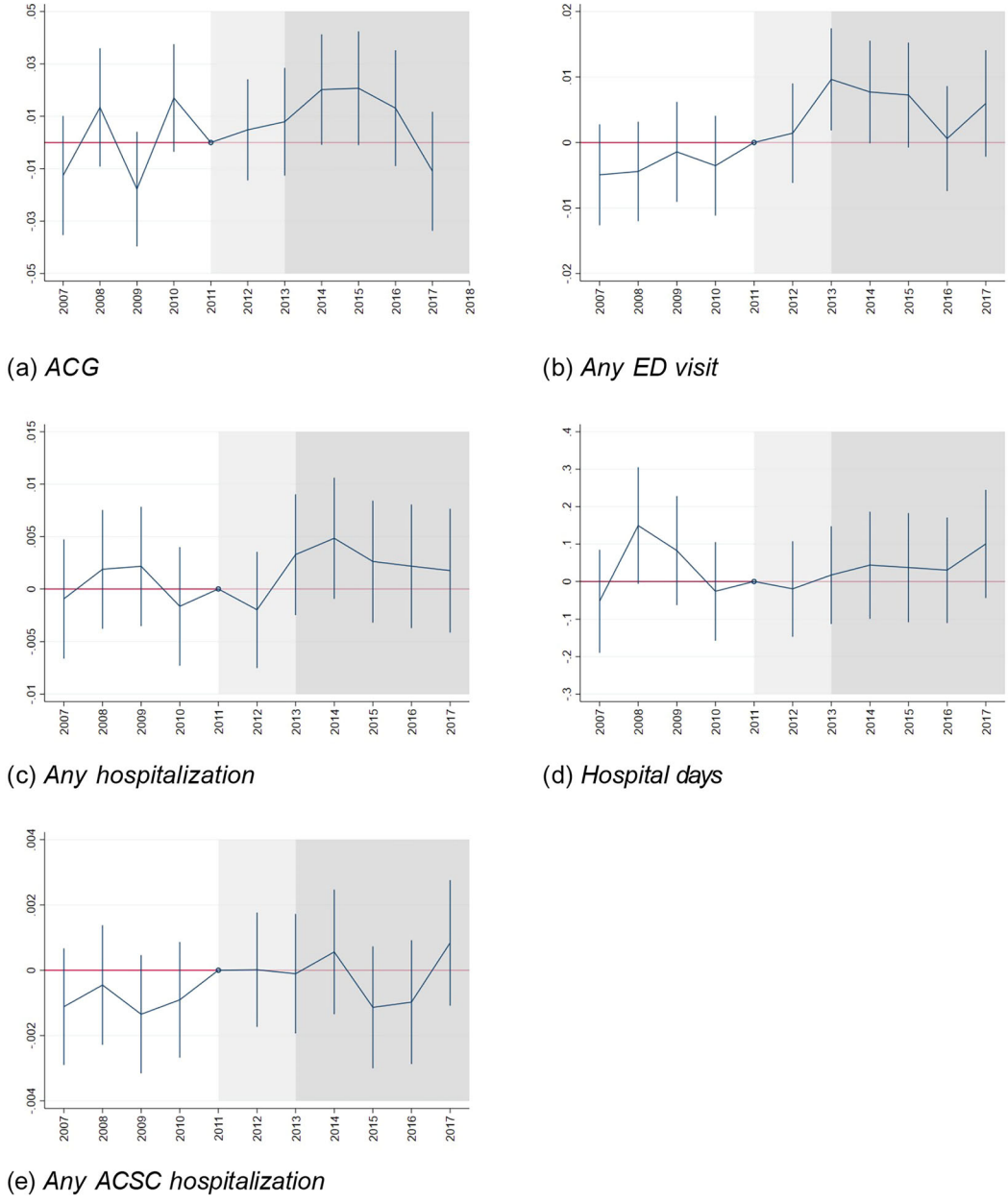


FIGURE 5 Other outcomes; annual data 2007 to 2017.

Notes: Event-study estimates and 95% confidence intervals for other outcome variables. *ACG* = risk score from the morbidity risk-adjustment model. *Any ED visit* = indicator for having at least one visit at an emergency department at hospital in Östergötland. *Any hospitalization* = at least one inpatient stay at any hospital in Sweden. *Hospital days* = number of days in hospital during the year (any Swedish hospital). *Any ACSC hospitalization* = at least 1 hospitalization with an ambulatory care sensitive condition diagnosis (any Swedish hospital).

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sign of the event-study estimates varies between periods. In the DiD specifications, all estimates are positive but they are close to zero and not statistically significant.

The small and statistically insignificant effects on hospitalizations suggest that the reform did not affect the likelihood of experiencing an adverse health event. Given the lack of effects on hospitalizations and the negative estimate on primary care physician visits, it further seems unreasonable to interpret the positive estimates for ACG and ED visits as reflecting deteriorations in health. A more plausible interpretation is that low-SES patients responded to decreased access to primary care physicians by turning to the ED. Differences in diagnosis registration patterns may then explain the positive estimates on the ACG weight. Note that we find the largest effect on the ACG weight in 2014 and 2015, i.e., the years with the largest estimates for the probability of visiting the ED.

Comparison with other regions

The major threat to our identification strategy is that the health of the low-SES group may have deteriorated more over the study period for reasons that are unrelated to the reform. To examine the scope for this type of bias, we use data from three other Swedish regions to estimate corresponding event study models as previously shown for Östergötland. If health deteriorates faster for low-SES than for high-SES individuals, the SES difference should be growing throughout the period, with the low-SES group either increasing more or decreasing less than the high-SES group over time. Empirically, we do not find such a pattern for neither physician nor nurse visits in primary care (Appendix Figure J.1), the hospitalization outcomes (Appendix Figure J.2), or the ACG (Appendix Figure J.3) in the comparison regions.[18] These results for other regions show that faster health deteriorations in the low-SES group are not inevitable—at least not over periods of the same length as our study period, and for individuals in the studied age groups.

Although there is no evidence of *growing* divergence, we note that there are small one-off positive shifts of some of the variables (physician visits, nurse visits, and the ACG weight) in the comparison regions. Ironically, the low-SES groups in these regions thus saw a more favorable development than the low-SES group in our study region. This informal triple-DiD provides further suggestive evidence that the risk-adjustment reform in Östergötland did not improve the primary care access for low-SES individuals, although this evidence should be taken with a grain of salt due to substantial changes to the market structure in 2008 or 2009 in the three comparison regions and a payment system reform in 2016 in one region.

DISCUSSION AND CONCLUDING REMARKS

We study how the introduction of morbidity risk adjustment and a more sensitive SES-based adjustment of the capitation to primary care providers affects socioeconomic differences in care utilization. Focusing on a core group of patients for primary care providers—individuals with chronic conditions—we find no evidence of increased access to primary care physicians for individuals with low SES relative to individuals with high SES. If anything, our estimates suggest the opposite. While there are some signs of a temporary increase in the likelihood of visiting a primary care nurse, this result is not robust to specification changes, and the result is completely absent for the patients with the poorest health. Thus, for the patients with the lowest health status, we find no improved access to

[18] By contrast, we note that for individuals with no pre-existing chronic condition, the ACG weight increased considerably more for low-SES individuals in the post-reform years. That is, the risk of developing or having undetected illnesses is larger in the low-SES group. This pattern suggests that the approach of splitting the sample by the pre-existence of a chronic condition introduces mean reversion in the sub- sample without such a condition (see e.g., Daw & Hatfield, 2018; Illenberger et al., 2020, for how matching may induce mean reversion) and therefore that a DiD strategy is inadequate to study that group, because it would mechanically produce positive estimates. By contrast, in our study population of individuals with a chronic condition, greater health deterioration for the low-SES group seem less plausible (as also shown in this section).

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either primary care physicians or nurses after the reform. Furthermore, the temporary substitution of physician and nurse visits of healthier low-SES patients can hardly be interpreted as improved access.

The conclusion that access did not improve is robust to a range of specification changes. Furthermore, the main results do not hide a mix of positive and negative effects on subgroups whose capitation was more and less positively affected by the reform, or on groups whose SES would be more or less observable. We find more negative estimates for treated individuals enrolled at private PCCs or at PCCs whose total revenues (budget) was projected to increase after the reform, although the overall pattern is quite similar across PCC types.

The point estimates for physician visits become even more negative after the reform was fully phased in. Notably, the negative estimates in the very last year (2017) may partly reflect that low- and high-SES individuals reacted differently to a concurrent increase in the patient fee. If so, it is a cruel irony that the policy intended to address socioeconomic inequalities in health (risk adjustment) failed to do so, while another policy designed for other purposes (the fee increase) might have aggravated the inequalities.

We also study outcomes from the secondary care sector. We find a positive effect on the probability of visiting a hospital emergency department. As the ED may function as a substitute for primary care, this result is consistent with our conclusion that the reform did not improve the access to primary care. We do not find any effect on hospitalizations, which is the best proxy for health status we can obtain in our administrative data. These results do not suggest that the reform had a meaningful effect on socioeconomic health inequalities.

Our results are unlikely to be explained by poor fit of the new risk-adjustment model. The increase of the average capitation in the low-SES group was large, and substantially larger than the increase in the high-SES group. Furthermore, there is little in this context suggesting that the lack of response reflects that primary care providers fail to observe patients' SES. While a patient's educational attainment or single-parent status may not be apparent, it should be possible to observe if the patient has immigrated from a country outside the European Union in our setting. Yet, our results are similar regardless of if we consider education, single-parenthood, unemployment or immigrant status as the definition of SES. In the next section, we discuss the plausibility of mechanisms that we could not test directly with our data.

Potential mechanisms

The theoretical framework offers a range of explanations why the risk adjustment reform had limited effects on the socioeconomic differences in care utilization and health. As discussed, some of these seem implausible in our setting. i) With most savings from prevention falling outside the primary care sector, the results are unlikely to reflect diluted incentives for prevention. ii) Although GPs and nurses are salaried, several previous studies document that PCCs react to financial incentives, suggesting that our results do not reflect weak incentives. Further, whilst the heterogeneity analysis shows that the estimate is more negative for private providers, the pattern for public providers is similar, not opposite. Thus, a relatively weak profit motive of public providers is, at best, a partial explanation of our results. iii) The reform plausibly signaled to providers that they should provide more care to low-SES patients. Thus, it is unlikely that the null effects are explained by the reform confirming providers' prior beliefs about the priority of different patients.

The fundamental reason for the lack of effects is that a prospective payment such as capitation gives providers autonomy over the allocation of funds. Their choices, in turn, depends on their objectives. The semi-altruistic providers may have retained the increased capitation as profits, or channeled the funds towards other patients with a higher responsiveness to care quality (competition mechanism) or even higher care needs (altruism mechanism; Barham & Milliken, 2015). The altruism explanation is consistent with the overall decrease in primary care use among both low- and high-SES patients in our study population. It is also consistent with the larger negative effect on providers whose budget increased relatively much after the reform.

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Limitations

The main threat to the parallel trends assumption needed to identify the effects on socioeconomic differences in care utilization is that low-SES individuals' health may have deteriorated more quickly than high-SES individuals' health. We restricted the sample to individuals with chronic conditions to mitigate this risk and found little evidence of a differential development. A potential confounding factor is the change in patient fees implemented in 2017, which may have affected low- and high-SES individuals differently. It is difficult to separate the effects of the new risk-adjustment model and this change; however, the conclusion that the new risk-adjustment model did not improve access holds also if we exclude 2017 from our study period.

It deserves to be emphasized that increasing the number of visits is not the only way in which the PCCs might have reacted to the risk adjustment. Low-SES patients may have benefited in other ways that we could not observe, such as extended consultation time. Further, we cannot rule out that providers engaged in outreach activities not registered in the administrative data, although anecdotal evidence from another Swedish region with a similar risk-adjustment model suggests that such activities are rare (Anell, 2016a, 2016b). In any case, we note that any such efforts evidently did not make enough of a difference to reduce the incidence of adverse health events (as indicated by hospitalizations). It therefore seems most appropriate to conclude that the payment reform did not lead to meaningful improvements for the low-SES individuals. Further, the decreasing visit trends for both the low- and high-SES groups indicate that the reform did not help patients with chronic conditions, irrespective of their SES. It is possible that other groups benefited, but such effects are outside the scope of this analysis of the impact on socioeconomic inequalities.[19]

As we cannot measure all provider activities, we cannot determine whether the null effects are driven by a lack of supply-side response or a lack of demand. However, our results do show that any outreach activities that may have taken place evidently were not powerful enough to attract low-SES patients with high need according to providers. Thus, we note that even a large redistribution of funds may not be sufficient to reduce inequalities.

Concluding remarks

Despite the widespread use and the theoretically ambiguous consequences of risk-adjusted payment in health care, there are very few empirical studies of the effects of risk-adjustment models. We show that the introduction of morbidity risk adjustment and a more sensitive SES-based adjustment of the capitation to primary care providers did not affect socioeconomic differences in care utilization in a sample of 6- to 64-year-olds with chronic conditions in a Swedish region.

Our results are consistent with a number of mechanisms. We believe that the most plausible explanations of the null effects are that low-SES individuals have relatively low responsiveness to quality, and that altruistic providers assign higher priority to other groups such as young children and elderly patients.

A message to policymakers is that risk adjustment of the capitation to primary care providers may not be an effective method to reduce socioeconomic inequalities in health. Coupled with the results from a related literature showing that physicians are less likely to undertreat high-need patients when their payment is based on the service volume than when payment is fixed (e.g., Brosig-Koch et al., 2017; Cadena & Smith, 2022; Hennig-Schmidt et al., 2011; Skovsgaard et al., 2023), our results suggest that it is preferable to link the payment more closely to the care actually provided to patients if

[19] To conduct an evaluation of the total effects of the reform, we would have needed primary care data from a large number of comparison regions with stable primary care institutions over the study period. In Sweden, there is no national register of primary care akin to the national patient register for secondary care. Even if we would have approached all 21 Swedish regions to collect data for such an evaluation, considerable empirical challenges would remain due to the relatively small number of regions (clusters), which all implemented similar risk-adjustment models during a relatively short period of time. Our primary interest was the impact on socioeconomic inequalities, which allow for a within-region comparison.

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the goal is to reduce inequalities. To the extent that payers use risk adjustment to signal the priority of different patient groups, it may be more effective to use other communication channels such as regular audit and feedback systems. The study also suggests the need for interventions targeting the demand side, such as reduced copayments and outreach activities to increase low-SES patients' responsiveness to quality and demand for primary care (Elinder et al., 2023; Sabety et al., 2023).

To further the literature, future studies should aim for research designs that can separate between competing mechanisms, and use more comprehensive measures of care utilization and quality. As the devil resides in the details when it comes to payment schemes, evidence from other institutional contexts is clearly warranted.

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The analysis in this study has been approved by the regional ethics committee in Gothenburg, Sweden (Dnr 068-18, T777-18). The data in this study are confidential and cannot be shared publicly. The datasets may not be accessed without an approval from the Swedish Ethics Review Authority and an affiliation with Lund University or Gothenburg University. Since the dataset is constructed from official registers, researchers may also obtain the data from the sources Statistics Sweden, the National Board of Health and Welfare, and the local health authority of Östergötland. These data are available for any researcher with an ethical approval from the Swedish Ethics Review Authority and subject to the regular confidentiality review of each register holder.

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